



866-399-7562

helping you ride the waves of technology

There is No Early Warning System- QuickBook Woes

by Big Blue Water, LLC

Common Symptoms that you are headed for trouble (or already in trouble):

- You go to run a report, and it “takes forever” for the report to display
- You get random error messages when opening, closing or working in QuickBooks or QuickBooks shuts down all by itself
- You can’t verify, rebuild or backup your QuickBooks data properly

Minimal Computer system requirements according to Intuit are 512MB minimum. This isn’t even enough to run your computer. We recommend no less than:

- 1GB on Windows XP; 3GB preferred
- 4GB on Windows 7; 8GB preferred
- 4GB on Mac; 8GB preferred

Avoid Abnormal Shutdowns

- Battery Backup
- Logout when finished using Quickbooks (FILE > EXIT); don’t just leave it sitting there. Don’t let the computer go to sleep or hibernate while Quickbooks is up. If necessary, turn off power saving options on the computer.
- Shutdown your computer properly. Don’t just push the power button.

Recommended Month End Procedures

- Reconcile your accounts. If you have anything that is more than 30 days old, find out where it is and fix that problem. If you know that you previously entered a transaction(s) and don’t see it, verify your data.
- Backup your database using standard Quickbooks backup procedures (on the Mac, backup will automatically verify your database) – automate your backup if it is a problem for you to backup
- Verify your data file
- If your data file does not verify – STOP – fix the problem before using Quickbooks again

Commonly asked Questions

- How frequently should you backup?

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Business Hours

Monday - Friday

10:00am - 4:00pm

* Other hours available by appointment

Holiday Schedule

Big Blue Water will be closed the following dates in 2012:

- May 28 - Memorial Day
- July 4 - Independence Day
- September 3, 2012 - Labor Day
- November 22 & 23 - Thanksgiving
- December 24 & 25 - Christmas
- December 31 - New Year

Do You Have a Question?

Have a techie question? Send an email to waves@bigbluewater.com. If you’re wondering we’re sure other people are too.

Everyone Loves TRIVIA

- No less than DAILY if you use Quickbooks Daily.
- How many backups should you keep?
- I like 31 (or however many days of the month there are) – PLUS 12 monthly – PLUS 1 Annual
- How frequently should you verify your data?
- Every time you run the backup. No less than monthly.
- Local, Offsite, or Online backups?
- A combination of two or three. Online backups work great when you only need to recover a few files. When you are in a state of disaster, online backups are not good enough – because it takes a long time (days or weeks) to download a full backup. Use offsite backups for disaster recovery.

The average 21 year old has spent 5,000 hours playing video games, has exchanged 250,000 e-mails, instant and text messages and has spent 10,000 hours on the mobile phone.

The question is...how long can you afford to be without your data?

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